

#### A Word of Welcome:

As the Medical Director for Bell Psychiatric, I wanted to thank you for your interest in scheduling an appointment with us. I have been providing psychiatric care for over 30 years. I have had the privilege of providing care for families in Cool Springs for almost 20 years. As a psychiatric physician I seek to evaluate my patients through a holistic perspective which includes biological, psychological, social and spiritual components. My evaluation process leads to recommendations that may include medication management, education and psychotherapy. Often my treatment is designed to integrate with a patient's current counseling treatment.

To expedite the scheduling process, please complete all of the enclosed forms.

We must receive these forms via email or fax prior to scheduling your first appointment.

Please also include:

- · a list of ALL of your medications including all vitamins, and supplements that you take daily
- any relevant discharge paperwork (from previous clinics, hospitals, or treatment programs, if applicable)
- any other relevant documents: Psychological, Educational testing results, Laboratory reports, Genesight/Genomind results, Neuropsychological testing results, Individual Education Plans (IEPs), etc.

All patients under 18 years of age, need to have a parent or guardian present at the appointment as we will include them in the evaluation process.

If at all possible, please arrive 15 minutes early so that we can make sure all the necessary forms have been completed.

Once completed you may email or fax the forms to my office at:

Support@BellPsychiatric.com or Fax to (615) 567-3381

Once we receive all your completed forms we will call you to schedule your appointment. Please note that we will require you to pay for your New Patient Appointment in full to hold the appointment. Thank you for understanding. I look forward to serving your psychiatric needs.

Kindest Regards,

William Bryan Bell, MD

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## William Bryan Bell, M.D.

2001 Mallory Lane, Suite 303 Franklin, TN 37067 Office: 615-567-7881 Fax: 615-567-3381 Email us at Support@BellPsychiatric.com

## **PATIENT INFORMATION FORM**

PATIENT DATA		Date:				
Patient Name:	Patient Birth Date: _	Patient Birth Date:Gender:				
Patient E-mail Address:	@					
Patient Address:	City	S	tate	Zip Code		
Home Phone: ()	•			•		
Emergency Contact: Name:						
Credit Card information: CC number:		Exp _	1	CCV:		
Name on Credit Card:						
Address for CC:						
Home	City		State	Zip Code		
any out-of-network coverage you may have all is the responsibility of the guarantor to know each appointment.  Primary Insured Name: (GUARANTOR)	their own mental health coverage and ber					
Insured Birth Date:Age:	Gender:					
Insured Address:						
(If different from patient) Home	City	S	tate	Zip Code		
Insured Phone()	Insured Email Address:	@	)			
Primary Insured Employer:						
Insured Identification Number:	Group	Number:				
Primary Insurance Company:	Effective Da	ate:				
Please note: MENTAL HEALTH (MH) coverag different than the Insurance Company providing	je and benefits may be provided by an Insu					
MH PLAN NAME:	Mental Health Benefits Phone	: ()				

## **Bell Psychiatric Office Policies**

#### Office Hours:

Monday, Wednesday and Thursday 8:00 AM to 5:00 PM Tuesday 8:30 AM to 5:00 PM Friday 8:00 AM to 12 PM



Office hours are subject to change (holidays, vacation etc.). Any changes to normal office hours will be noted on the voice messaging and email system.

#### **Cancellation Policy**

The time for your sessions is reserved specifically for you. If you cannot attend your appointment, **PLEASE NOTIFY THE OFFICE AT LEAST 48 HOURS IN ADVANCE** to avoid being charged for an appointment. The fee for a missed appointment or late cancellation is the full private pay price for the appointment (even if you have BCBS insurance). Insurance will not cover the cost for a missed appointment.

#### Phone / Email Contact

Dr. Bell's administrative staff is usually available to answer calls during office hours. If staff is assisting other patients or you are calling after office hours, your call will be directed to voicemail. Please leave a detailed message. Dr. Bell's staff check and respond to your voice mail messages throughout the day. Most of the time staff will be able to respond to you the same day, however, we ask that you please allow us a minimum of 48 hours (not including weekend or holidays) to respond to your request. If you have an emergency situation during office hours please follow the prompts for leaving an emergency message.

You may also contact us through our office email service at <a href="mailto:support@BellPsychiatric.com">support@BellPsychiatric.com</a>. Please note that email messaging may not be secure and that you accept the inherent Privacy risks involved. Emails should only be used for non-urgent administrative purposes such as billing, scheduling, refill requests and any other general administrative question

#### EMAIL IS NOT TO BE USED FOR EMERGENCIES OR URGENT MATTERS.

#### **Emergencies**

During office hours you should call the office at (615) 567-7881 and follow the prompts for a psychiatric emergency. Please leave a detailed voice message about your emergency and include your name and phone number. Dr. Bell will triage your emergent situation then he or his staff will respond as quickly as possible. If you cannot await a response, please call 911 or go to your nearest emergency room.

After office hours you should call the office at (615) 567-7881 and follow the prompts for a psychiatric emergency. Please leave a detailed voice message about your emergency and include your name and phone number. Under most circumstances, Dr. Bell should be able to respond to your emergency within 30 minutes. **If you cannot await a response, please call 911 or go to your nearest emergency room.** 

#### Psychiatric Emergencies are defined as:

- Suicidal thoughts or thoughts of harming others,
- An unexpected medication reaction with serious symptoms, or
- Any unusual behavior that your fear may lead to physical harm of yourself or others.

The Fee for an emergency phone consultation depends upon of the time spent in consultation with Dr. Bell. Insurance does not cover the cost for the emergency phone consultation.

PRESCRIPTION REFILLS ARE NOT CONSIDERED EMERGENCIES (please see prescription refill policy).

#### **Prescription Refill Policy**

NO REFILLS WILL BE GIVEN IF YOU HAVE AN OUTSTANDING BALANCE ON YOUR ACCOUNT. In general, all refill requests should be made **during** your appointment times. At the time of your appointment, you should be supplied with enough refills to last until your next appointment. Refill requests outside of visits are **only** for unusual/extenuating circumstances.

Prescription refills may incur a \$30 refill fee FOR ALL REFILLS requested outside of an appointment time.

If your prescription is a controlled substance (as is the case for most medications for ADHD), please see the "Controlled Medications" section as there are special policies for these prescriptions.

#### **Prescription Refills for Non-Controlled Medications**

If a refill is needed for a non-controlled medication outside of an appointment, call our office, make sure you have a scheduled follow-up appointment and let us know the medication name, dose and how you are taking it. Please include your pharmacy name and phone number as well. Allow at least 48 hours (business days) for this request to be completed. Contact your pharmacy to see know if and when your prescription will be available for pick up. Remember, you must first have a scheduled appointment with Dr. Bell or no refills will be given.

#### **Prescription Refills for Controlled Medications**

As with non-controlled medications, in general, <u>all refill requests should be made during appointment times</u>. Exceptions are made for changes to your medication between appointments or the unforeseen need for refills/rescheduling issues beyond your control.

Stimulants (most medications for ADHD, including Ritalin, Adzenys, Adderall, Focalin, Concerta, Vyvanse, etc.), many sleep medications (Ambien, Lunesta, etc.) and benzodiazepines (alprazolam, lorazepam, diazepam, clonazepam, etc.), are controlled substances. Since these medications are easily abused and there is an illegal market for these medications, the DEA and the State of Tennessee monitor prescribing and refill practices for these medications. If you are prescribed one of these medications, it is critical that you follow the controlled medication policy. The policy is as follows:

- You MUST take these medications as directed.
- If you feel you need to adjust your dose to a higher dose of the medication, you must call the office and consult with Dr. Bell prior to making any adjustments to your dose.
- You must be responsible with your medication and take measures to ensure that your medication is not lost or stolen.

If you require an early refill of your medication because you have adjusted your dose without consulting Dr. Bell or because your medication was lost/stolen you are in violation of the controlled medication policy. Dr. Bell understands that unexpected circumstances, out of your control, may result in your needing an early refill for your medication and will allow ONE violation of the controlled medication policy to allow for these circumstances. If your controlled medication was lost/stolen medications, you will be required to file a police report and present this report to Dr. Bell prior to any refill. You will be charged \$100 fee for an early refill of your controlled medication. Any subsequent violations of the policy will result in your termination as a patient with Dr. Bell. While this policy may seem harsh, due to the nature of these medications, Dr. Bell must be able to manage these prescriptions responsibly and in a manner to minimize any potential abuse.

To make a refill request for controlled medications, leave Dr. Bell a message on his voicemail (615-567-7881) with your exact medication request.

#### **Email and Cell Phone/Texting Policy**

For reasons of privacy/confidentiality, Dr. Bell <u>does not conduct treatment through email or texting</u>. Conducting treatment via email violates Dr. Bell's commitment to privacy and confidentiality, lacks the back and forth of natural conversation, and is fraught with the opportunity for misunderstanding. Dr. Bell's policy is to meet to discuss things or at least have a telephone conversation. <u>Dr. Bell will use email only if he has specifically</u>

<u>requested</u> you send him specific information by email and he is expecting it. All email messages sent to Dr. Bell at his request <u>should</u> be accompanied with voicemail messages asking him to look for the email message.

#### **Fees and Payment**

Please contact the office for a schedule of current fees. Your fee for your appointment as well as any account balance is due in full **at the time of service**. This includes miscellaneous charges incurred between appointments.

Payment may be made by cash, check or major credit card. We do not accept partial payments nor payment plans. If you are unable to pay in full at the time of your appointment, your appointment will be rescheduled and no prescription refills will be given until full payment is received.

**Outstanding Balance Policy**: While most office charges are paid in full at your in office appointment, at times you may have an outstanding balance due to phone appointments, emergency calls, prescription refills outside of appointment, no-show charges, reports, and / or letters, etc. \*In the event you incur a charge outside of your in office appointment and have an outstanding balance, this agreement gives us your authorization to run your credit card that is on file at the time the charge is incurred\*. We will make every effort to notify you of the charge and credit card payment. It is our office policy to keep your credit card information securely on file at our office.

There will be a monthly billing charge of \$25 for patients who have forgotten to pay their bills. If three months pass without payment of the bill, Dr. Bell will be required to terminate you from his care and send your bill to the collections agency. I acknowledge that if my account is sent to collections for my failure to pay, I will need to pay any balance, a 35% of balance collection fee, and any legal fees associated with the collections process.

DR. BELL WILL NOT PROVIDE APPOINTMENTS NOR PROVIDE PRESCRIPTION REFILLS for patients with outstanding balances.

#### Release of Private Healthcare Information (PHI)

Because of the laws governing the release of Private Healthcare Information, we will be unable to release information pertaining to your healthcare without a completed and signed Release of Information form. Once this is obtained we can forward patient records or a summary of treatment to licensed professionals at no charge as a professional courtesy. Request to release this information to non-healthcare providers including attorneys, underwriting companies, etc., will be billed at cost for supplies, mailing and administrative processing time. It is our policy to not release records directly to a patient without first reviewing the record together. Any request for release of records must allow at least 3 weeks preparation time.

#### ASSIGNMENT AND RELEASE

#### OFFICE POLICY AGREEMENT

Responsible Party Printed Name

I, the undersigned, certify that I have read the OFFICE POLICIES above and am willing to abide by them.

For OUT OF NETWORK and PRIVATE PAY.

Since Dr. Bell is not a contracted provider with my insurance, I understand that I am financially responsible for all charges for services rendered. I understand that I must submit my own insurance claims and have my insurance reimburse me directly for services rendered.

Further, I consent to leaving my credit card information on file to be kept securely for payment only on my account. I will allow Dr. Bell or his staff to run my credit card for charges incurred for services rendered in between appointments.

I acknowledge that if my account is sent to collections for my failure to pay, I will be need to pay any balance, a 35% of balance surcharged fee and any legal fees associated with the collections process.

Finally, please note that your attendance at each appointment helps facilitate the healing process. With this in mind the automated system will attempt to email and/or call/text to remind you of your appointment. Ultimately, it is your responsibility to keep your appointments even if the reminder message fails. It is our expectation that you will attend your appointment if at all possible, therefore, failure to cancel your appointment without at least 48 hours notice in advance of your scheduled appointment date will result in a charge for the full private pay price of the appointment. (Voice message will be accepted 48 hours prior to date). Thank you for your understanding.

Responsible Party Signature	Relationship to Patient	 Date			
Responsible Party Printed Name					
OFFICE TREATMENT AGREEMENT					
I agree and consent to participate in the psychiatric / behavioral health care services offered and pro William Bryan Bell, MD. If the Patient is under the age of eighteen or unable to consent to treatment that I have legal custody of this individual and am authorized to initiate and consent for treatment and/authorized to initiate and consent to treatment on behalf of this individual.					
Responsible Party Signature	Relationship to Patient	Date			



# PERSONAL HISTORY QUESTIONNAIRE

## Adult Version

DA'	TE.			
DR	1 L			

Pro State	
State	Zip
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ge changes, chan	nges in therapy) t
-	ge changes, char

If you have been in therapy before or received psychiatric assistance for your problems, what was the outcome of your treatment?
Have you ever been hospitalized for mental or emotional problems? YES NO If YES, when, where, and how may times?
Have you ever attempted suicide / homicide? YES NO If YES please describe:
Do you have thoughts of suicide / homicide now? YES NO If YES please explain:
**If you are actively suicidal, Please call 911 or go to your nearest emergency room.**
Have you ever been arrested or had legal problems? YES NO If YES please explain :
Does or has any member of your family ever suffered from an addiction, emotional / mental health problem or any problem that you would have considered a mental disorder? YES NO If YES please explain:
Has any member of your family ever committed suicide or homicide? YES NO If YES please explain:
MEDICAL HISTORY
Primary Care Physician, Pediatrician, Any other physician care:  (Please include name, address and phone numbers,)
Current/past medical illnesses (asthma, diabetes, thyroid, seizures, head injuries, heart disease, etc)
Past Surgical History
Do you have any concerns about your physical health and/or chronic health problems? YES NO If YES please describe:
Have you lost or gained weight within the past few weeks without planning to do so? YES NO If YES describe:
Current Height: Current Weight:

Bowel condition	Cancer / tumors	Heart condition	Hormonal problem	Thyroid problem
Brain condition	Breathing problem	Diabetes	High blood pressure	Kidney problem
Dlagga cincle any mag	dical condition which applies t	o VOLID Family on PLO	ON DEL ATTVES:	
Other Addiction	Concerns (Including Fo	od, Sexual, Pornogra	aphy, etc):	
Tobacco (cigs, d	ip, vape):			
Caffeine:				
Stimulant medic	ations:			
Anxiety Medica	tions (Benzodiazepines)	:		
Opiate/Narcotic	c pain medication:			
Cocaine/Methan	nphetamines:			
CBD Oil:				
Marijuana:				
Alcohol:				
•	ou had any legal trouble		•	·
	<u>SE / ADDICTIONS Hi</u> Thether use is in the pa		What is the frequency	of use? When did you
	n <mark>MEDICATION ALLERGIE</mark>		·	
	l herbal supplements. USE the b the medication is used to tre			
	ONS: Please list your CURRENT			de vitamins, home remedies,

### PERSONAL DEVELOPMENTAL AND SOCIAL HISTORY

Circle any of the follow as they apply to your childhood:

Happy childhood	Behavioral problems	Family problems	Physical abuse
Unhappy childhood	Legal problems	Medical problems	Emotional abuse
Emotional problems	School problems	Drug or alcohol problems	Sexual abuse
Where were you born?			
Describe your childhood in a wo	rd or two:		
Describe the family setting in w	vhich you were raised:		
Current Marital / Relationship S	Status (How Long?)		
Name of Spouse or significant o	ther:		
Who lives with you?			
Any children?			
Previous Marriages or Divorces:	·		
What is your Occupation?			
What is your Faith and would yo	ou consider your Faith important	to your emotional health?	
Do you have any other informat	ion that you feel would be helpful	for your doctor to know? YES N	NO If YES please describe:
TREATMENT GOALS			
•	st important <b>goals</b> you have in cor	•	
Two:			
Three:			

(Circle) the Medications you have taken. If No medications ever taken please cir

If No medications ever taken please circle NONE

Dose When taken and for how long?

Generic Name of Medication	Common Brand Names	Dose	When taken and for how long? Note any side effects
			•
Amphetamine	Evekeo		
Amfetamine +	Adderall, Adzenys,		
Dexamfetamine	Dyanavel		
Dexamfetamine	Dexedrine, Dextrostat, Zenzedi		
Lisdexamfetamine	Vyvanse		
Methylphenidate	Ritalin, Concerta, Metadate, Daytrana Patch		
Dexmethylphenidate (XR)	Focalin, Focalin XR		
Atomoxetine	Strattera		
Clonidine	Kapvay		
Guanfacine	Intuniv, Tenex		
Alprazolam	Xanax		
Chlordiazepoxide	Librium		
Clonazepam	Klonopin		
Clorazepate	Tranxene		
Diazepam	Valium		
Lorazepam	Ativan,		
Oxazepam	Serax		
Buspirone	BuSpar,		
Hydroxyzine	Atarax, Vistaril		
Carbamazepine	Carbatrol, Equetro, Tegretol		
Gabapentin	Neurontin		
Lamotrigine	Lamictal		
Levetiracetam			
	Keppra Eskalith, Lithobid, Sedalit		
Lithium salts			
Oxcarbazepine	Trileptal		
Topiramate	Topamax		
Sodium valproate	Depakene, Depakine Enteric		
Divalproex sodium	Depakote		
Amitriptyline	Elavil, Endep		
Amoxapine	Asendin		
Bupropion SR/XL	Wellbutrin, Wellbutrin SR, Wellbutrin XL		
Citalopram	Celexa		
Clomipramine	Anafranil		
Desipramine	Norpramin		
Desvenlafaxine	Pristiq		
Doxepin	Silenor, Sinequan		
Duloxetine	Cymbalta		
Escitalopram	Lexapro		
Fluoxetine	Prozac, Sarafem, Symbyax		
Fluvoxamine	Luvox		
Imipramine	Tofranil		
Levomilnacipran	Fetzima		
Mirtazapine	Remeron		
Nortriptyline	Aventyl, Pamelor		
Paroxetine	Paxil, Pexeva		
Phenelzine	Nardil		
Protriptyline	Vivactil		
Selegiline	Emsam		
Sertraline	Zoloft		
Tranylcypromine	Parnate		

Trazodone	Desyrel, Oleptro	
Venlafaxine	Effexor, Effexor XR	
Vilazodone	Viibryd	
Vortioxetine	Trintellix, Brintellix	
Eszopiclone	Lunesta	
Ramelteon	Rozerem	
Suvorexant	Belsomra	
<u>Temazepam</u>	Restoril	
<u>Triazolam</u>	Halcion	
Zaleplon	Sonata	
Zolpidem	Ambien CR, Intermezzo	
Aripiprazole	Abilify, Abilify Maintena	
Asenapine	Saphris	
Brexiprazole	Rexulti	
Cariprazine	Vraylar	
Chlorpromazine	Thorazine	
Clozapine	Clozaril	
Fluphenazine	Sinqualone	
Haloperidol	Haldol, Haldol Decanoate	
lloperidone	Fanapt	
Lurasidone	Latuda	
Olanzapine	Zyprexa, Zyprexa Relprevv	
Olanzapine/Fluoxetine	Symbyax	
Paliperidone	Invega, Invega Sustenna	
<u>Perphenazine</u>	Trilafon	
<u>Pimozide</u>	Orap	
<u>Promethazine</u>	Neuraxph, Prothazin	
Quetiapine (ER)	Seroquel (XR)	
Risperidone	Risperdal, Risperdal Consta	
<u>Thioridazine</u>	Mellaril,	
Thiothixene	Navane	
Trifluoperazine	Stelazine	
Ziprasidone	Geodon	
Modafinil	Provigil	
Amodafinil	Nuvigil	
L-Methylfolate	Deplin	
Prazosin	Minipress	
Melatonin	David attic	
Cyproheptadine	Periactin,	
Diphenhydramine Hydroxyzine	Benadryl Atarax, Vistaril	
Promethazine	Phenergan	
Propranolol	Inderal	
Varenicline	Chantix	
Acamprosate	Campral	
Buphrenorphine	Subutex	
Buphrenorphine / Naloxone	Suboxone	
Dislufiram	Antabuse	
Methadone	Dolophine	
Naltrexone	ReVia, Vivitrol	
INGILIGACITE	1 to via, viviuoi	List any other psychiatric medications which you may have
		taken:

# HIPAA Notice of Privacy Practices Signature Page for

## William Bryan Bell, M.D.

Date:				
	does our office have poly? YES NO	ermission to give th	ne appointment date/tin	ne to any member
If YES, Na	me:	Relo	ationship:	
PHONE NUM	MBER FOR REMINDER	CALLS:		
**I have rea ACCEPT the		HIPPA Notice of Pr	rivacy Practices for Dr.	Wm. Bryan Bell and
Client Name:		Si	gnature:	
			(Client or 6	guardian)
*	*	*	*	*
			st. (Only complete if thi	
	(Client or Guardian)			
*	*	*	*	*
	. I agreed to authorize c physician, if needed: '		ween Dr. Bell and/or his	s staff with my
NAME of Pr	imary Care Physician: _			
Signature: _	(Client or Guardian)			
	(Client or Guardian)			

## Authorization for Release of Information

Date:		Patient Phor	ne Numbo	er:				
Patient Name: _		t	OOB:	_/	_/	55N		
Patient Address	3:							
From/To: Willia 2001 / Frank Phone	rize the release of m am Bryan Bell, M.D. Mallory Lane, Suite 3 lin, TN 37067 : (615) 567-7881 (615) 567-3381	/ T. Kurt Moss, A		Ph	_ _ one: _	/To :		
I hereby author  Yes No	HIV status and or re Substance Abuse/Du Medical History (Lab Psychological test/ps Social history, includ Summary of previous Periodic reports of the Other (specify)	lated information in al Diagnosis (includ oratory results, me cychiatric evaluation ing family, education mental health trec	ncluding A ing alcoho dications n/neurolo n, employ atment.	IDS Sol/drug of treatmagical worm	ubuse) ( ent rep kup. rest, a	nitial inition ports).	ormation.	eillance results.
<ul><li>Yes □ NO</li><li>Yes □ NO</li><li>Yes □ NO</li><li>Yes □ NO</li><li>Yes □ NO</li></ul>	t this information will be To develop a diagno To coordinate medi To determine prese other diversion pro To process insurance expected length of Other (specify)	esis, treatment an cal, psychological ent and future elig ocess within the c ce claims for serv	d rehabi and soci gibility for criminal	litation al rehab or prob justice	plan. pilitati ation, systen	ve process. parole, bail bo n.	nd, pre-1	
law. I also underst recipient and no lon released to any parauthorization shall 142, CFR Part 2, HIF	his information will not be and that my protected he ger protected by law. Drity. I understand that any not constitute a breach of PA and TCA 33 and cannot than that I have a right and that Dr. Bell will chorization automaticant.	ealth information, whi Bell is not responsib release which has be f my Right of Confide ot be disclosed withou ght to a copy of th I not condition any	ch is disclo le for any en made pr ntiality. I it my writt is author provisior	osed with alteration rior to my understan en consen ization c	this rel as made revoca nd my re nt unless after I tment	ease, may be sub, on its medical rection and which was ecords are protects otherwise providusing it.  Sign it. on my signing t	ject to re- cord copies is made on ted under ded for in	disclosure by the s, which have been the basis of this the federal regulation these regulations.
Signature of C	lient	Date	Signat	ure of	Paren	t / Guardian	Date	
Signature of V	Vitness	Date				de a photo ID ng an electro		

release of records